

## **Wilder Ways COVID-19 Policy as of 1<sup>st</sup> June 2020**

Following our closure due to the Covid-19 pandemic we will start a phased reopening as from 15<sup>th</sup> July 2020. This policy outlines the additional precautions necessary for everyone's safety and well-being according to the Route Map provided by the Scottish Government. We will be opening at Phase three of the map.

At this stage we will open for all activities including full-day rides, riding holidays and B&B, with the following procedures in place to allow us to manage the risk of infection from COVID-19.

### **Policy:**

We have carried out a Covid-19 risk-assessment of our premises and working practice and the following protocols are now in place. Please satisfy yourselves that these are appropriate:

1. Please do not attend if you are showing Covid-19 symptoms or if anyone in your household is self-isolating due to Covid-19 symptoms or has had contact with coronavirus.
2. We will cancel your booking if any Wilder Ways staff or household member shows signs of Covid-19.
3. We reserve the right to require clients to leave our premises at any time, without refund, if they display Covid-19 symptoms.
4. Please be aware of our cancellation policy (see website Terms and Conditions)
5. Please wash your hands before you arrive and wear gloves on the premises.
6. Please observe physical distancing of 2m.
7. Please do not touch any hard surfaces or equipment except your tack and helmet.
8. During the ride you should maintain a horse's distance and ride in file, not side-by-side.
9. For incidents requiring assistance or first aid, staff will wear latex gloves and a face-covering.
10. As all indoor facilities are currently required to remain closed, alcohol gel will be provided for hand-washing. Toilet facilities will not be available until Phase two.
11. Staff will prepare your horse. All shared hard surfaces including tack, door-handles and riding hats will be disinfected before your ride and between each client.
12. You may use your own hat so long as it is to current safety standard (see website Terms and Conditions)

Additional items for holiday guests:

13. You will be fully briefed about our COVID-19 policy on arrival
14. Physical distancing of 2m will be required inside the house.
15. Please leave your outdoor clothes & shoes in the tack-room, in your designated area.
16. Guests will never be required to share a bedroom or bathroom with members of another household, but this may mean that some people may have to stay at alternative, local premises overnights.
17. Antibacterial handwash will provided in every bathroom and alcohol gel available in the bedrooms.
18. In communal spaces, designated seating will be assigned.
19. Wilder Ways will ensure that all communal areas are cleaned and disinfected regularly throughout the day.
20. During pick-ups and transfers within the holiday, you will be required to wear a face-covering which you must provide and use correctly. How to make CDC approved face coverings: <https://www.wired.com/story/how-to-make-a-cloth-face-mask/> & CDC guidance on how to wear a face covering: <https://www.cdc.gov/coronavirus/2019-ncov/downloads/cloth-face-covering.pdf> or <https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cloth-face-cover-faq.html>