

COVID-19 Policy



Wilder Ways COVID-19 Policy as of February 2021

Following our closure over the winter due to the Covid-19 pandemic we will start a phased reopening as soon as Government restrictions allow. This policy outlines the additional precautions necessary for everyone's safety and well-being.

Our reopening will be scheduled according to the terms of the Scottish Government's most recent update of their strategic framework. Once open, the following procedures will be in place to allow us to manage the risk of infection from COVID-19.

Policy: We have carried out a Covid-19 risk-assessment of our premises and working practice and the following protocols are in place.

1. Please satisfy yourselves that these are appropriate:
 1. Do not attend if you are showing Covid-19 symptoms or if anyone in your household is self-isolating due to Covid-19 symptoms or has had contact with coronavirus.
 2. We will cancel your booking if any Wilder Ways staff or household member shows signs of Covid-19.
 3. We reserve the right to require clients to leave our premises at any time, without refund, if they display Covid-19 symptoms.
 4. Please be aware of the COVID-19 amendments to our cancellation policy (see website Terms and Conditions) and check how these will affect your booking.
 5. Please wash your hands before you arrive and wear gloves on the premises.
 6. Please observe physical distancing of 2m and follow any guidance and signage.
 7. Please do not touch any hard surfaces or equipment except your tack and helmet and washing facilities.
 8. During the ride you should maintain a horse's distance and ride in file, not side-by-side.
 9. For incidents requiring assistance or first aid, staff will wear latex gloves and a face-covering.
 10. Hand-washing facilities and alcohol gel will be provided on the yard. Outdoor toilet facilities will only be available when this is permitted by the strategic framework.
 11. Staff will prepare your horse. All shared hard surfaces including tack, riding hats, door-handles, light switches and hand-washing/bathroom facilities will be disinfected before your ride and between each client.
 12. Wilder Ways staff will wear a face-covering for any engagement with guests that requires a proximity of less than 2m.
 13. You may use your own hat so long as it is to a current safety standard (see website Terms and Conditions) Holiday guests staying in Glen Kerran Farm will be fully briefed about our COVID-19 policy on arrival. The following additional items will be required as a minimum.
 14. Physical distancing of 2m will be required inside the house.
 15. Please leave your outdoor clothes & shoes in the tack-room, in your designated area.
 16. Guests will never be required to share a bedroom or bathroom with members of another household, but this may mean that, occasionally, some people will have to stay overnight at alternative, local premises.
 17. Antibacterial handwash will provided in every bathroom and alcohol gel available in the bedrooms.
 18. In communal spaces, designated seating will be assigned.
 19. Wilder Ways will ensure that all communal areas are cleaned and disinfected regularly throughout the day.

20. During pick-ups and transfers within the holiday, you will be required to wear a face-covering which you must provide and use correctly.

How to make CDC approved face coverings: <https://www.wired.com/story/how-to-make-a-cloth-facemask/> & CDC guidance on how to wear a face covering: <https://www.cdc.gov/coronavirus/2019-ncov/downloads/cloth-face-covering.pdf> or How to Safely Wear and Take Off a Cloth Face Covering | CDC

Updated on 16/02/2021