

THE ADVENTURE

Distance

The distance travelled each day varies greatly depending on the specific ride but will be in the region of 5-15km per day. Whether you are on an action packed obstacle filled ride or a point to point journey, you will enjoy lots of time in the saddle. A full day is 5-6 hours and a half day is about 2¹/₂ -3 hours depending on speed of travel and ground conditions on the day.

Group size

We can take up to a maximum of six riders, which makes our rides really personal and low impact on the environment. We are able to cater for larger groups by running subsequent rides over the course of a day/weekend to provide a bespoke itinerary for clubs or social gatherings i.e. University Clubs, Corporate Event or Birthday/Hen Party.

What We Provide

- Well-trained and experienced horses
- Two experienced & qualified trail leaders to guide you
- Specifically designed and tested trail routes to provide safe but exhilarating riding
- First aid and other assistance as required
- All necessary public liability and business insurance
- Riding hats (up to current (2016) safety standards)
- Hi-vis tabards (i.e. necessary for riding on public roads)
- A saddle bag for you to carry a few small personal items (i.e. camera, waterproofs)
- Light refreshment or picnic lunches (as applicable) *'on the hoof'*

Short breaks and holidays we also provide

- Overnight accommodation – *based on two people sharing* (see details below)
- Camp-out equipment (where applicable)
- Breakfast and evening meals at local restaurants, guests houses and pubs
- All local transport requirements during the event

We expect you to get involved with caring for and preparing your horse during your trip. This is an important part of the experience and a great way to bond with your horse. We will support you to do this at all times.

In addition we can provide at cost:

- Local transfers between the nearest airport or public transport station and the ride. These will be arranged according to individual customers' requirements. Prices will be provided on enquiry. General information on transport options and directions for each location are provided within directions.
- Other 'non-riding' activities for you to take a rest day from riding, or to extend your Scottish wilderness experience at each of our four locations. Options may include sailing, sea-kayaking, mountain biking, boat/fishing trips, bush craft skills and wildlife tours, even an opportunity to catch your own lobster. Again, prices provided on enquiry.

Accommodation

- We use authentic and comfortable accommodation with options for good quality, locally sourced food. Where our rides are in the most remote and wild locations, accommodation and eating options can be limited. Bookings are made on a first come basis.
- Prices are based on a couple sharing. Single travellers may have to pay a single occupancy charge (maximum £30ppn) in the event that either; you are not willing to share; or there is not another single traveller on the trip. On some trips there is an option to camp for those who would like a wilder experience under the stars. Camping equipment is provided.

Variation

While all reasonable care has been taken to give a detailed and accurate account of your adventure, routes may be subject to change if weather, ground conditions, rider ability or incident dictate. Your precise accommodation depends on availability and will be confirmed after receipt of your deposit.

THE RIDER

Age

- Riders must be 16 or over.
- Children are welcome on arranged family or ½ day rides from age 10+ and if accompanied by a responsible adult.
- Unaccompanied minors will only be allowed on the specific 'kids camps' or as part of a bespoke booking.

Weight

Our horses are fit and in good health but they work hard and we want to ensure they don't get sore backs.

- We cannot take riders over 15 stone
- On full day rides and holidays our weight limit is 14 stone and there may be further restrictions depending on the group (i.e. not all of our horses are able to carry the maximum weight limit).
- An experienced or tall rider may sit very light so this is not an exact limit. Please contact us to discuss your individual situation.

Riding Ability

Our adventures are primarily designed for competent intermediate and advanced riders as there can be some challenging terrain and there will be opportunities to canter. We will run specific events for building rider confidence and taster sessions for beginners, so please contact us to discuss your requirements. We can also cater for beginners or novice riders by arrangement. A reasonable level of fitness is required, although the rides are not 'endurance level' but rather are designed to be an interesting and stimulating adventure for you and the horse.

As a rough guide we would interpret riding ability on the following basis:

Beginner: means someone who have never ridden before or only a couple of times.

Novice: Riding experience at walk and trot but not confident at canter

Intermediate: Confident at walk, trot and canter on a forward horse, on open ground.

Advanced: Confident at all paces, on a forward horse, advanced rides may includes long and/or fast canters and small jumps.

Health

You must tell us about any medical condition or disability that may affect your riding, or your health during the ride. If unsure, please check with your doctor first. We will make every effort to accommodate special requirements so long as we can do this without affecting normal health and safety considerations or other riders' enjoyment of the experience.

Insurance

Travellers should ensure that they have adequate insurance that covers them for the riding activities that they will carry out during their holiday, including injury, death, repatriation, trip cancellation and/or curtailment.

Please see our cancellation policy for details of our terms and obligations.

BOOKING

Making a booking

All riders need to:

- Complete a booking form that will ask for medical details, age, weight and riding ability and any special dietary requirements
- Sign an insurance waiver
- Agree any additional accommodation, transport or other activity requirements to be included in the price
- Pay a 40% deposit to secure their booking
- Pay the balance 4 weeks before the ride begins
- Arrive with at least the minimum requirements from the kit list

Payment options

You can pay your deposit and balance by PayPal or bank transfer.

- A PayPal invoice will be provided on request. A 3.5% charge will be applicable on all payments from the UK and a 4.5% charge applicable on payments from other countries.
- By Bank Transfer by BACS to Wilder Ways, Account number 13766660, Sort Code 80-22-60, using your name as reference.

Cancellation Policy

The 40% deposit is non-refundable.

We require a minimum four weeks' notice for any cancellations and if you cancel your trip within 4 weeks of the start date we will not provide any refund. We will however provide you with a voucher for you to use on an alternative trip with us at any time within the next 12 months (subject to availability). This voucher will be limited to 80% of the total paid to cover costs incurred as a result of your cancellation.

In the unlikely event that Wilder Ways have to cancel a booking you will be notified at least four weeks before the start.

In the event of a cancellation Wilder Ways will provide either:

- a complete refund for the holiday or/
- a voucher for another holiday with Wilder Ways of the same value or/
- a voucher for a holiday with one of our partner riding organisations to the same value. Our partners sell rides globally and are unlikely to be able to provide you with an alternative in Scotland.

The obligations of these conditions do not apply to cases of force majeure.

Dogs

Sorry, your dogs (or other pets) are not allowed on Wilder Ways holidays. Given that we work away from home our dogs may be on location with us (not on the rides), so please let us know if you have any dog allergies or issues and we will keep them separate from you.